



** This is a true copy of Ordinance #545 found
in City Hall Ordinance book #3. **

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CITY OF LONG BEACH

ORDINANCE NO. 545

AN ORDINANCE fixing and determining special procedures and the penalties of each for Long Beach Water and Sewer Customers.

BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF LONG BEACH:

SECTION 1: ACCESS TO PREMISES: Certain buildings in the City have back flow preventative devices and/or grease traps. Agents of the City shall have the right, with prior notice to the owner or occupant of said building, to inspect said devices during regular business hours. Refusal to permit such inspection and/or failure to take necessary corrective measures after such inspection shall result in termination of water/sewer service to said premises.

SECTION 2: DEPOSITS/OWNER'S RESPONSIBILITY FOR WATER BILLS: A deposit of \$25.00 will be required on all renter's accounts. This can be waived by the owner. The owner will be responsible for all water/sewer bills against his property in the event the renter does not pay. All delinquent water/sewer bills incurred by owner or the renter must be paid in full before a new renter will be allowed to take over the account.

SECTION 3: CERTIFIED LETTERS FOR DELINQUENT ACCOUNTS: A certified letter will be sent to a customer that is delinquent in their water bill. An account is due on the 15th of the month in which it is sent and becomes delinquent 30 days after the due date. In the letter the customer will be given an additional 2 week extension in which to pay the delinquent amount in full. If the bill is not paid by the date mentioned in the letter, the water will be turned off without further notice. There will be a \$10.00 charge noted on the next bill to all customers sent a certified letter. An additional \$10.00 charge will be made to anyone whose water was turned off. If a customer receives two certified letters in a year (whether owner or renter) a \$50.00 deposit will be required. This deposit will be kept for a year from the last delinquent bill. At the end of that year, it will be applied to the account. If a renter moves out before the year is up, it will be applied towards the final bill. The same thing will apply if an owner sells the house before his year is up. Notice herein shall be sent to both owner and renter.

SECTION 4: UNAUTHORIZED TURN-ON AND TEMPORARY DISCONNECTION: After the water has been shut off by the City at the meter, due to failure to pay the delinquent bill, if it is turned on by any person except an authorized representative of the City, the meter may be removed and a \$100.00 charge shall be made to have the meter re-installed when all arrears have been paid. This does not mean that the minimum water bill will not continue to be charged to the account. When the water bill becomes delinquent for over two (2) billings, the City shall remove the meter, after giving notice by certified mail of its intent to so do at least two weeks prior to the removal. The City may upon good cause shown, stay the removal of the meter upon such terms as are appropriate. The owner must request a hearing with the Council after notice of the meter removal action and such removal shall be stayed until the notice of the meter removal action and such removal shall be stayed until the hearing. The request must be in writing addressed to the City Clerk. If the meter has been removed, after a lien was put on the property, a new re-connection fee will be required. That fee will depend on the connection fee at the time.

SECTION 5: REPAIRS: The city may, upon emergency conditions arising, such as freezing conditions, shut the water off without notice to the owner when damages will occur to the building or to the City's water system unless such turn off is done. The City shall notify the owner as soon as is practical of the turn off. The City is not liable for any consequent damages for such emergency closure.

SECTION 6: LEAKAGE: Customers will keep all pipes and fixtures of the customer line in repair at their own expense and will be held liable for any leakage and all damages which may result from their failure to do so. When leaks are detected, the customer will be notified and if necessary repairs are not made in a reasonable time, the water may be shut off and not turned on again until repairs are made.

SECTION 7: REPEAL OF CONFLICTING ORDINANCES: All previous Ordinances are hereby repealed insofar as they maybe in conflict with this Ordinance.

SECTION 8: EFFECTIVE DATE: This Ordinance shall be in full force and effective 5 days from and after its approval, passage and publication in the manner required by law.

Passed this 5th day of August, 1985.

AYES 4 NAYS 0 ABSENT 0

MAYOR

ATTEST:

CITY ADMINISTRATOR